UTORMFA

LOGIN WITH CONFIDENCE

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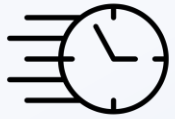
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UTORMFA makes the university better.



FAST

Self-enroll in minutes.



SECURE

Universities that use MFA are significantly less likely to experience a breach.



CONVENIENT

Access more applications and data from home.

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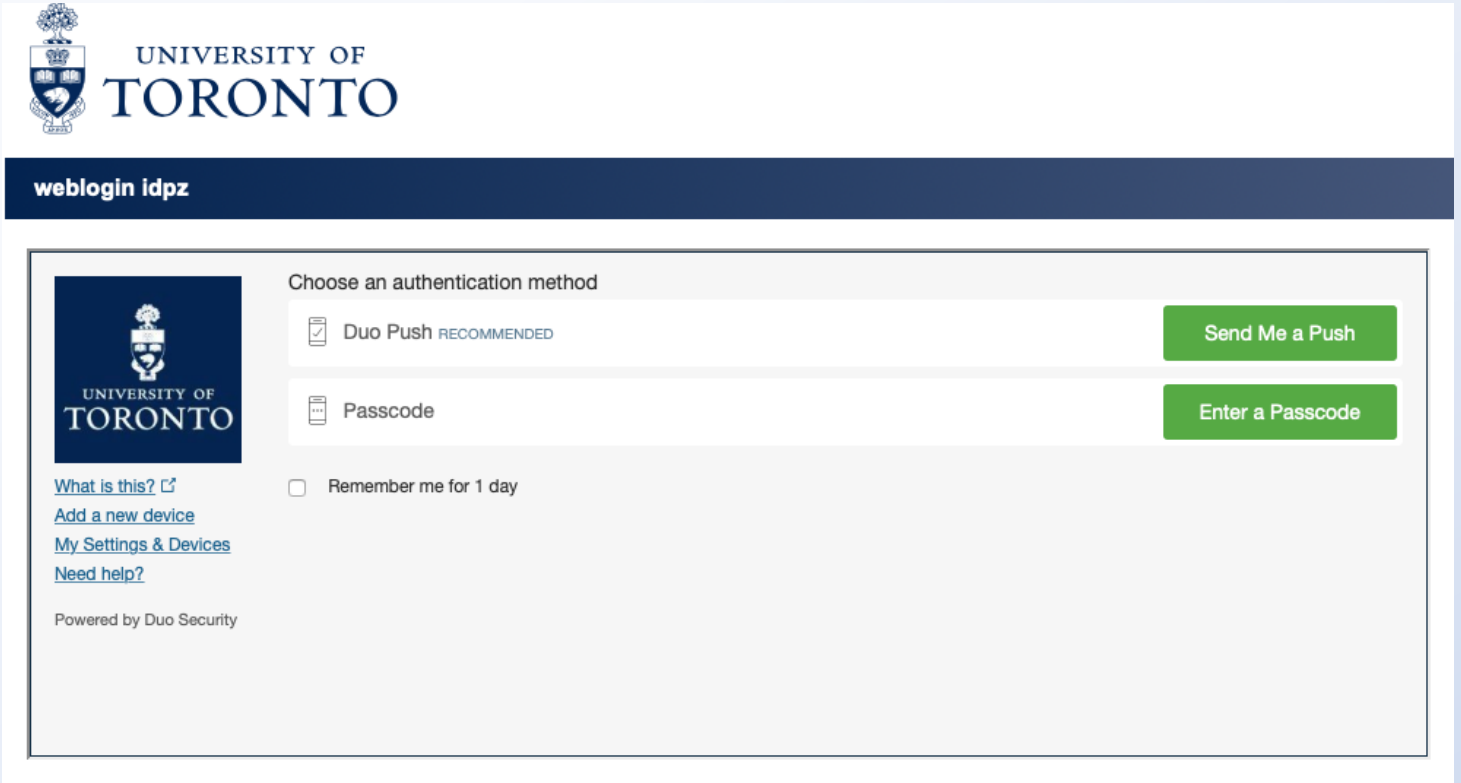
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WHAT IS UTORMFA?

UTORMFA is the University of Toronto's multi-factor authentication solution.

UTORMFA adds an extra layer of security to your login, enabling you to work and study remotely with confidence.

UTORMFA verifies your identity with a second factor (like a mobile device or hardware token), ensuring that only you can login.



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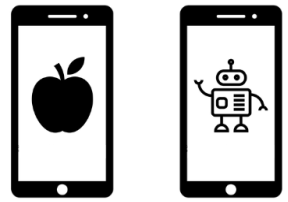
HOW DOES IT WORK?

UTORMFA's multi-factor authentication solution is provided by Duo, a mobile application.

When you login to University of Toronto services, a numeric code is sent to your phone. Enter the code in the login prompt to finish signing in.

WHAT DO I NEED?

You can enroll with an **Apple** or **Android** device. If you do not own a compatible smartphone or do not wish to use your personal phone, you can request a physical MFA token from your campus help desk.



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HOW DO I ENROLL?

It's easy, fast and you can self-enroll right now!

- Check your device's compatibility with Duo.
- Download the Duo app.
- Get your mobile device, a computer and set aside **10 minutes.**
- Follow the self-enrollment process: https://enroll.utormfa.utoronto.ca/enroll
- Full enrollment instructions are available here: https://uoft.me/mfa

If you do not have access to a compatible mobile phone, contact your campus help desk.

MORE INFORMATION

For more information visit: https://uoft.me/mfa

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UTORMFA ENROLLMENT

Step 1: Check device compatibility

If you do not have a compatible device, contact your campus help desk for support.

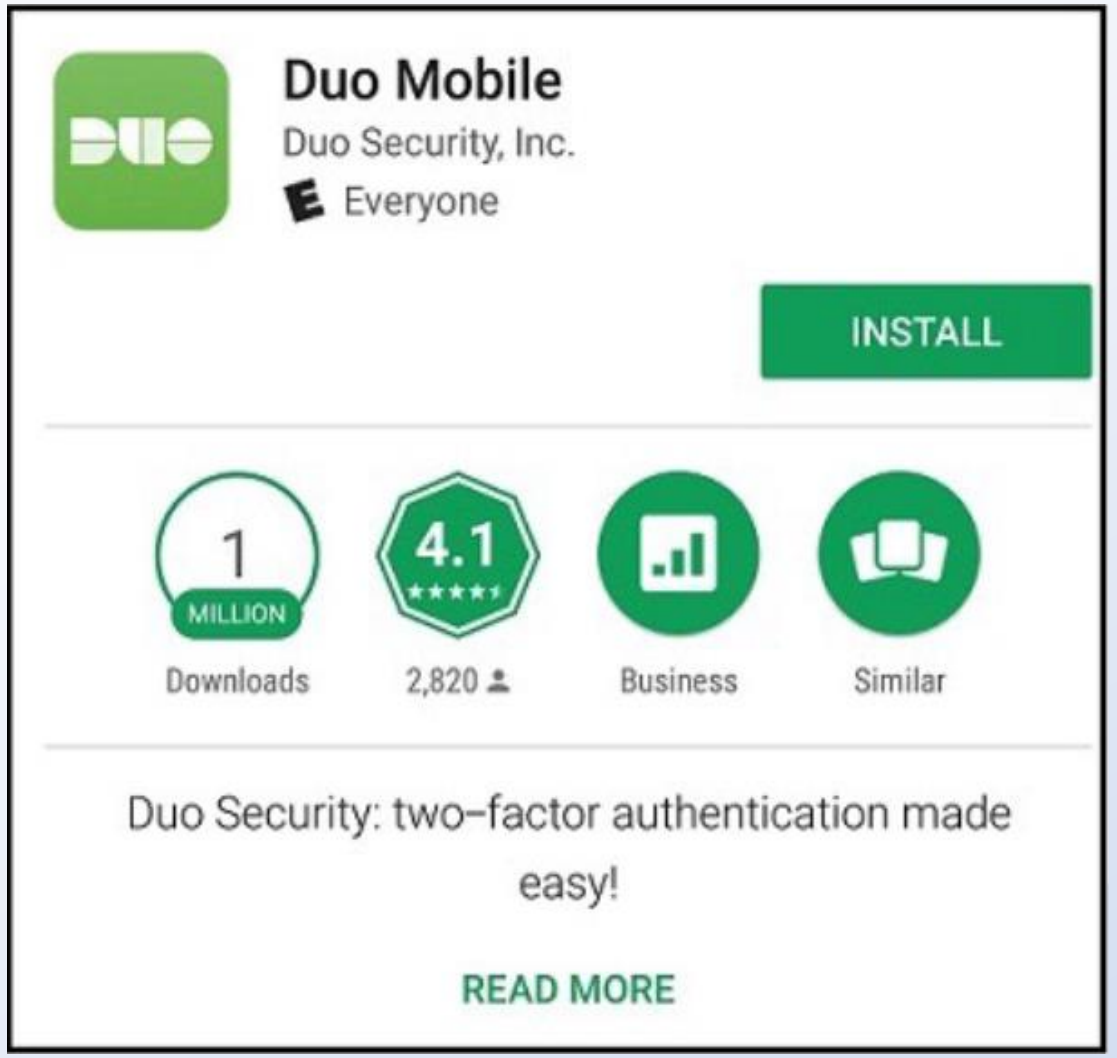


iOS 17 and above

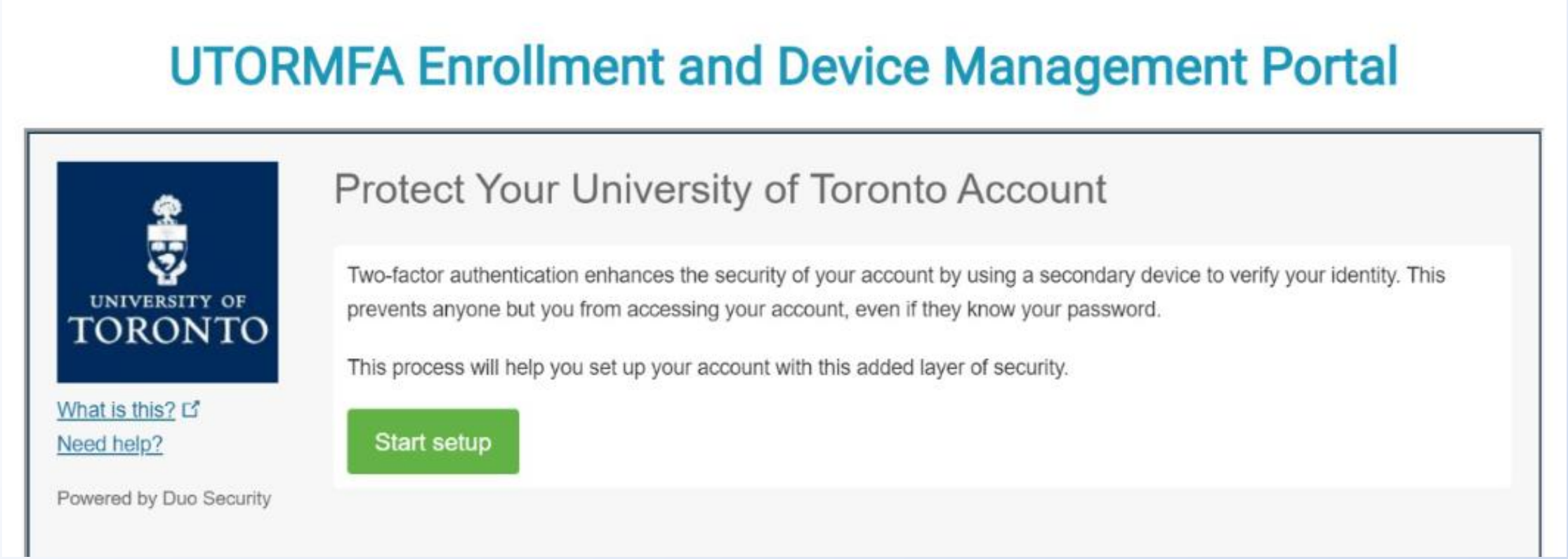


Android 12 and above

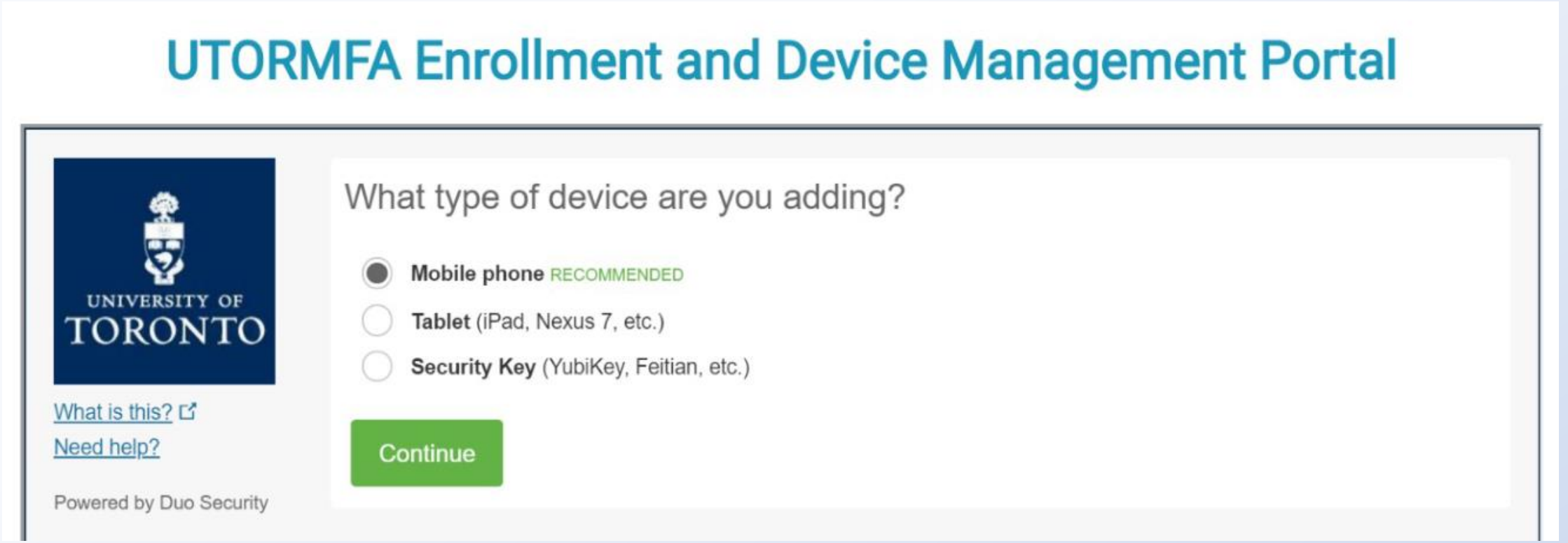
Step 2: Download the Duo app



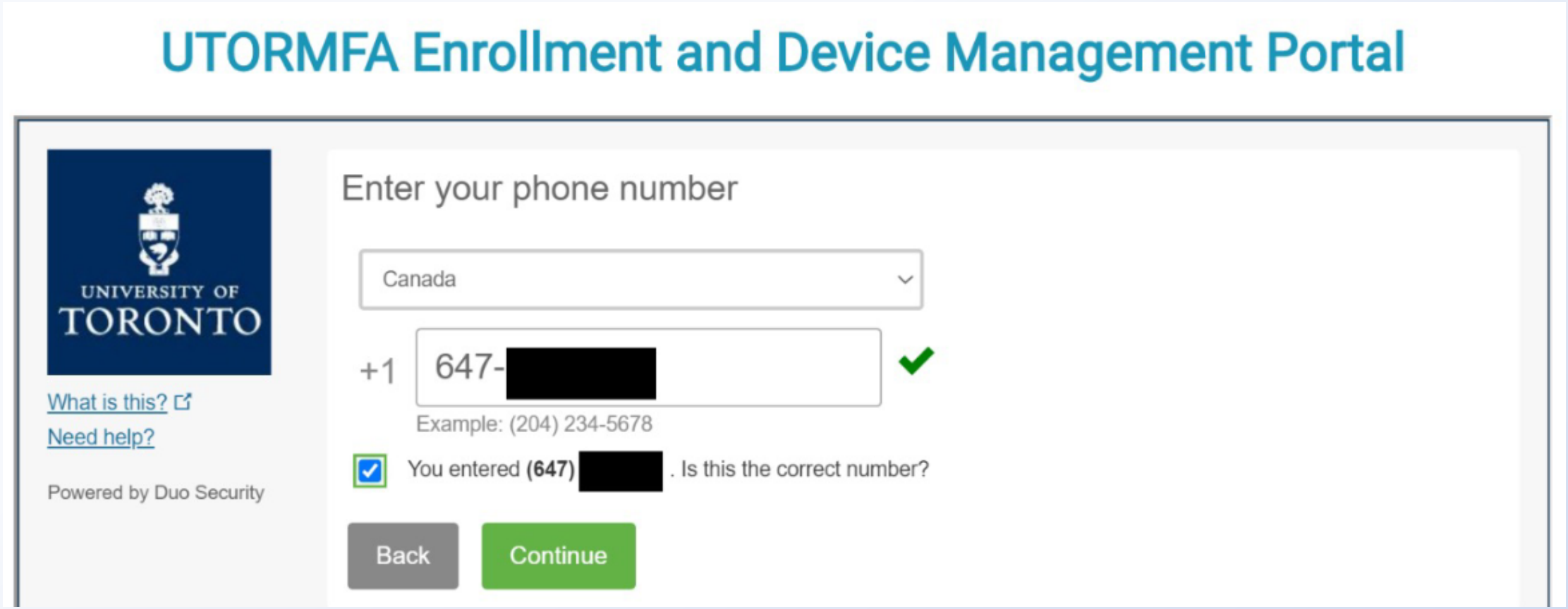
Step 3: Go to the UTORMFA enrollment site, and select "Start setup"



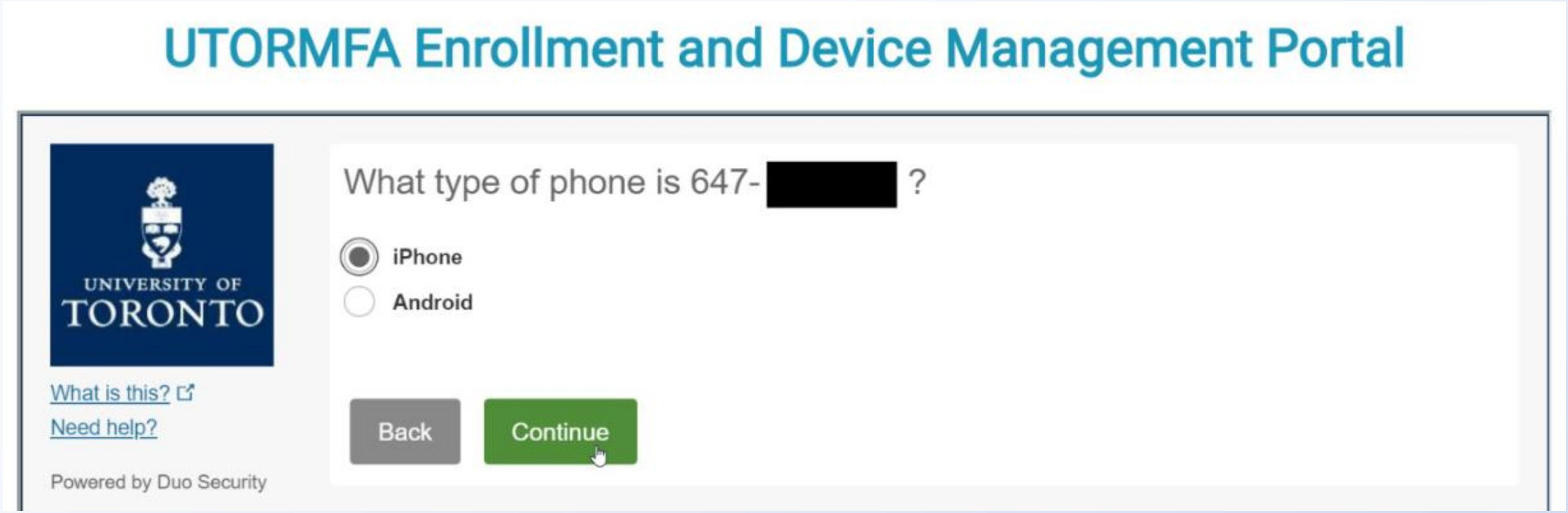
Step 4: Select your preferred device



Step 5: Enter your mobile phone number

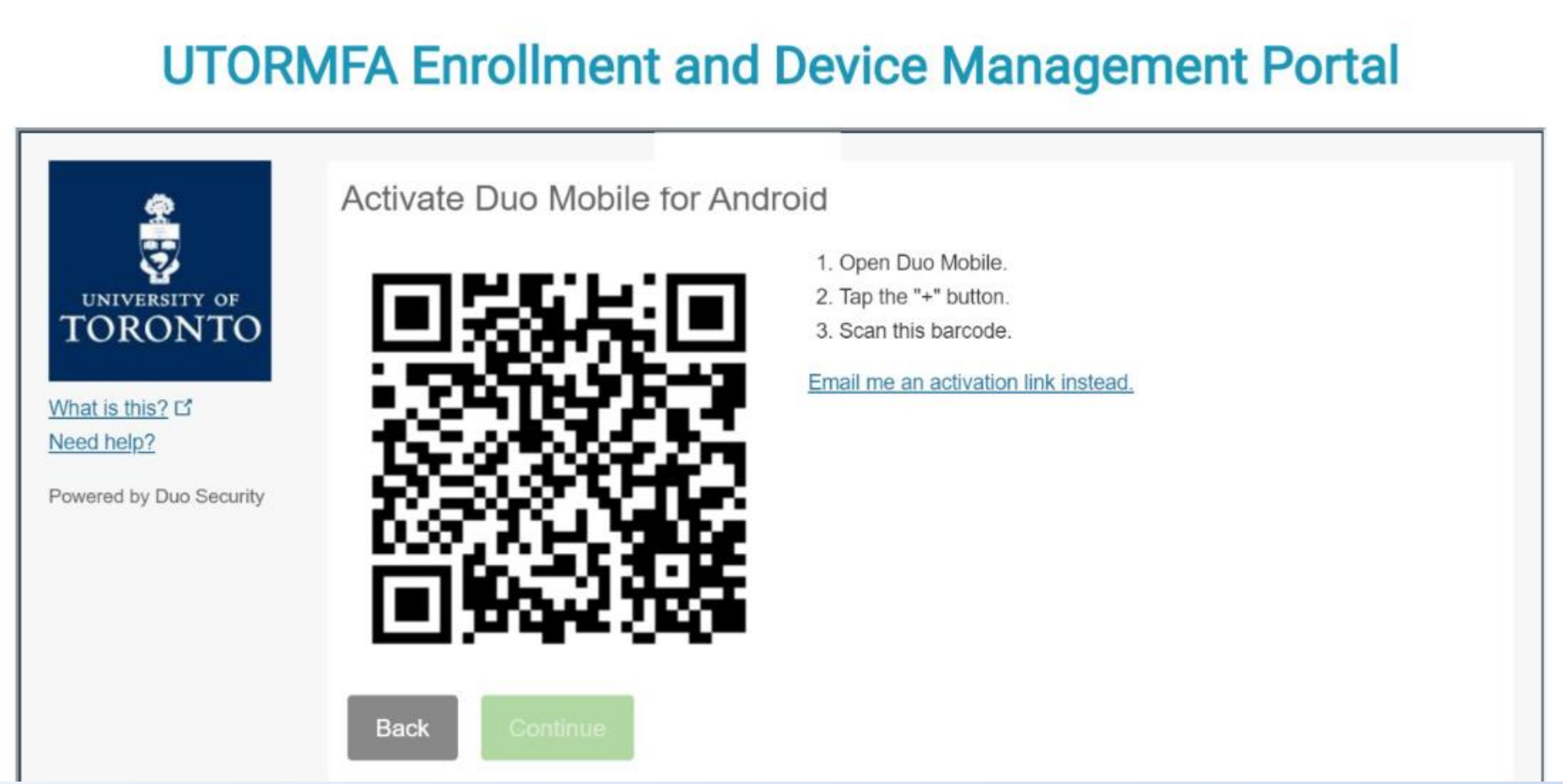


Step 6: Select your device type

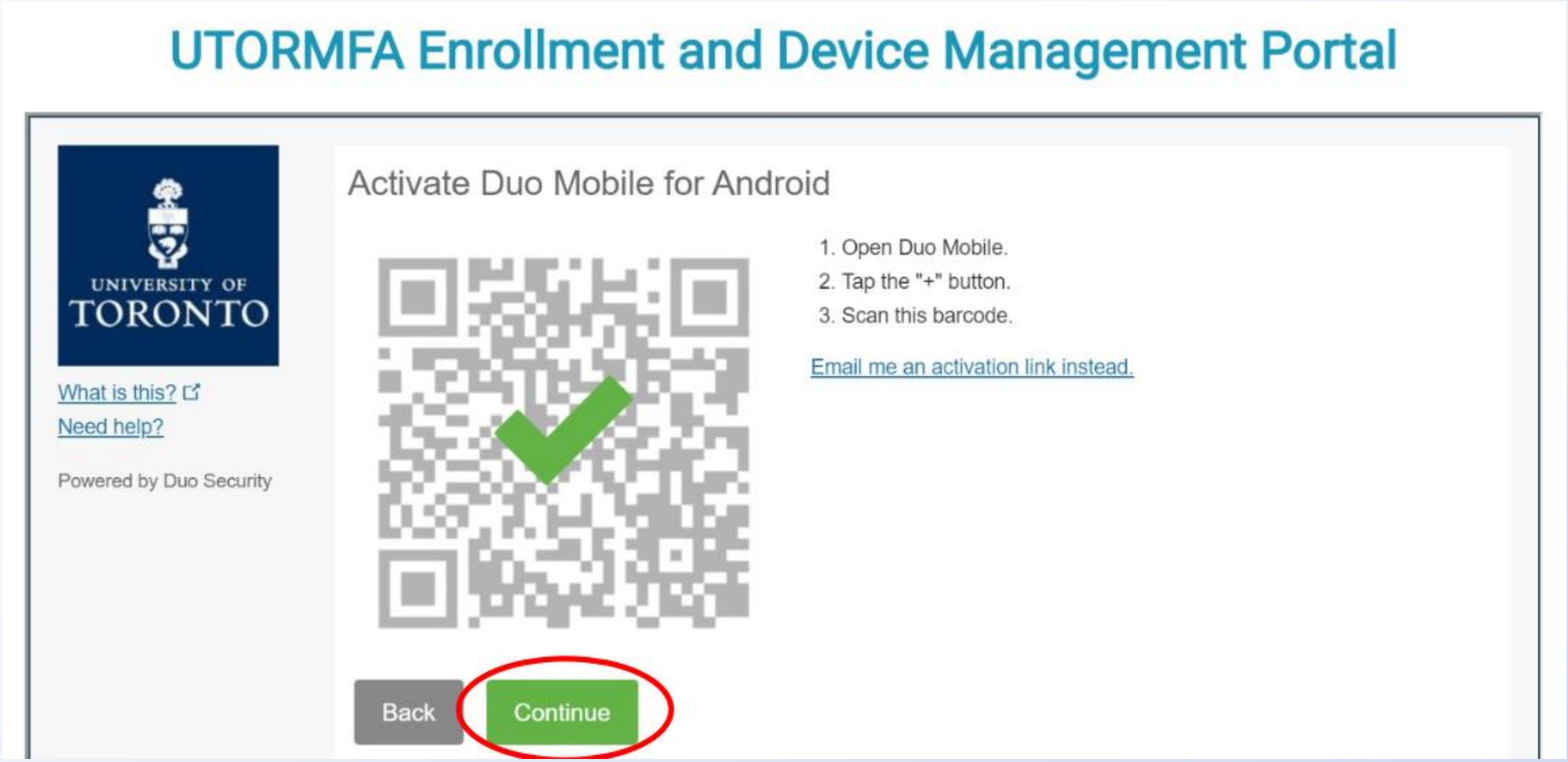


Step 7: Activate Duo Mobile

Open Duo Mobile on your device. Scan the QR code.

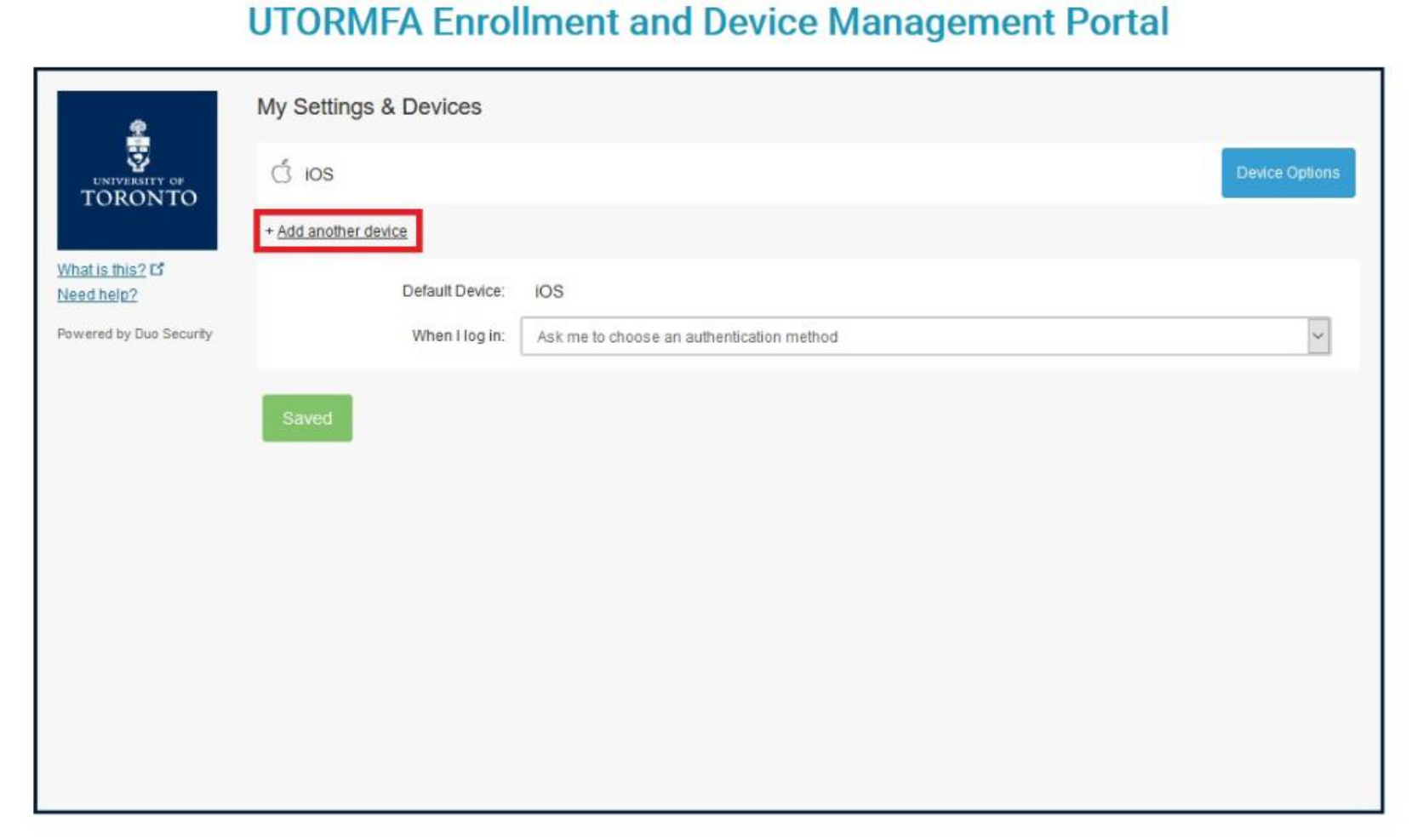


Step 8: Select "Continue"



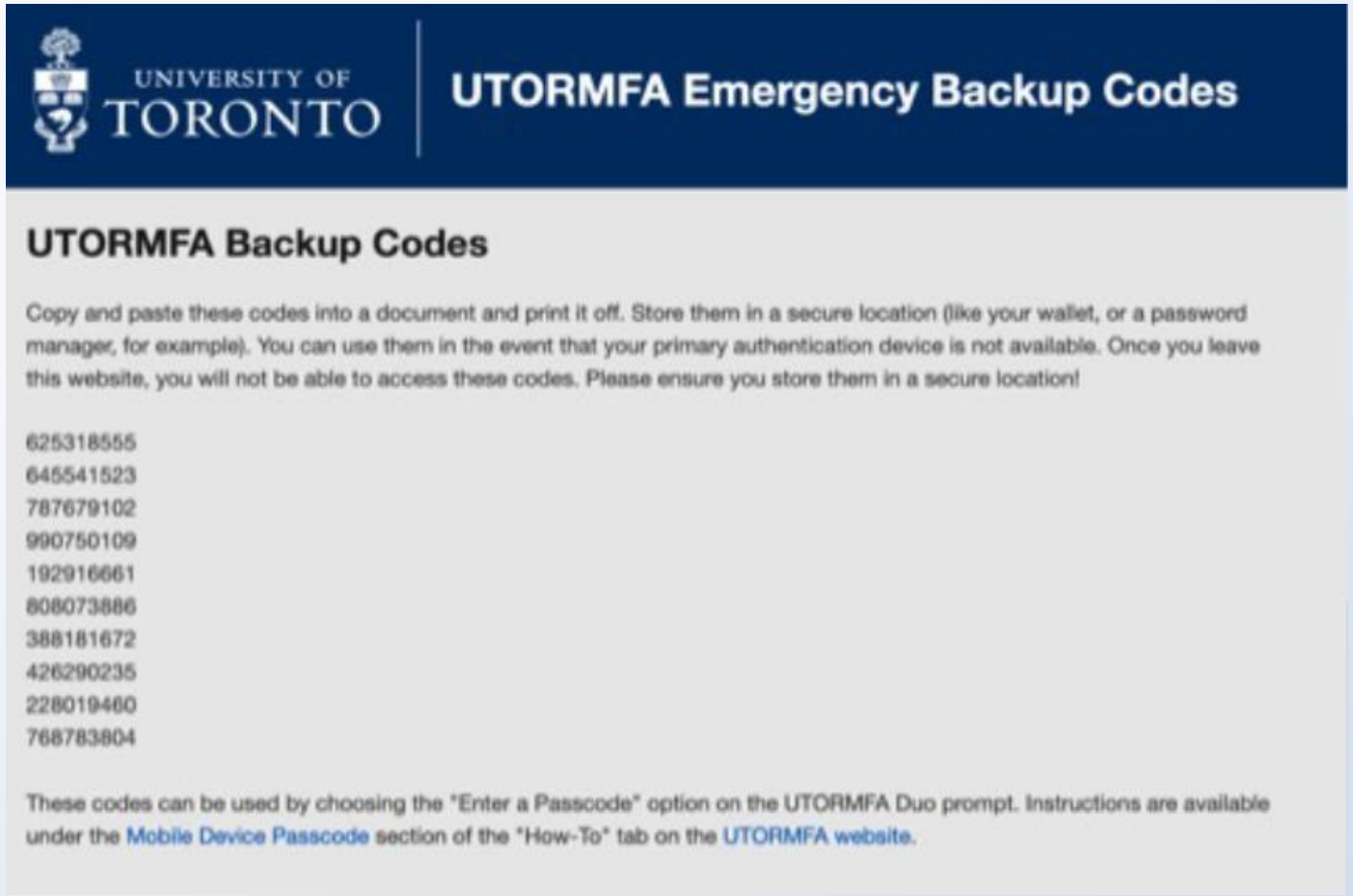
Step 9: Set up a second device (recommended)

You can set up additional devices for UTORMFA through the device management portal.



Step 10: Generate emergency bypass codes

These codes will allow you to log in if you can't access your UTORMFA device.
Visit https://bypass.utormfa.utoronto.ca to generate bypass codes, then **store them in a private, offline place.** University of Toronto staff will **never** ask you for these codes.
Never share your emergency bypass codes with anybody, for any reason!


UNIVERSITY OF TORONTO | UTORMFA Emergency Backup Codes

UTORMFA Backup Codes

Copy and paste these codes into a document and print it off. Store them in a secure location (like your wallet, or a password manager, for example). You can use them in the event that your primary authentication device is not available. Once you leave this website, you will not be able to access these codes. Please ensure you store them in a secure location!

625318555
645541523
787679102
990750109
192916661
808073886
388181672
426290235
228019460
768783804

These codes can be used by choosing the "Enter a Passcode" option on the UTORMFA Duo prompt. Instructions are available under the Mobile Device Passcode section of the "How-To" tab on the UTORMFA website.

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WHAT ARE BYPASS CODES?

The UTORMFA bypass code service generates 10 unique, single-use codes. If you lose your phone, you can enter one of these codes at login to authenticate your login.

PREPARE NOW

Bypass codes cannot be generated after you lose your device. They must be generated before they are needed. Once generated, we recommend that you print your codes and store them in a safe place.

WHAT IF I DON'T HAVE BYPASS CODES?

If you lose access to your UTORMFA devices and don't have bypass codes already generated, contact your campus help desk for next steps. The help desk will need to verify your identity before resetting your UTORMFA enrolment.

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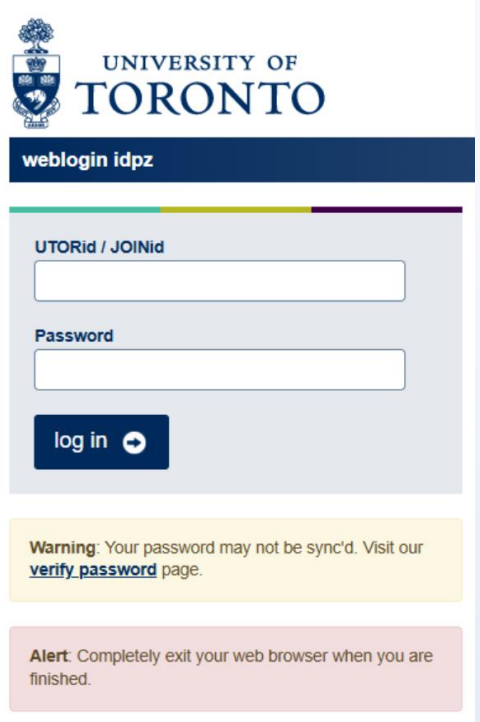
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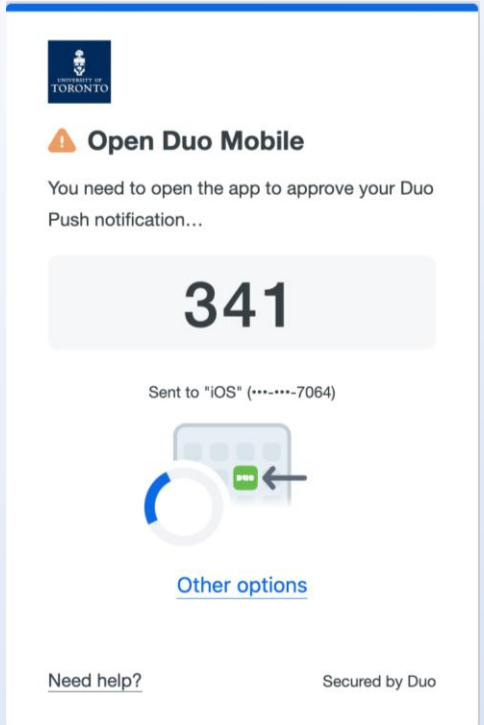
Generate bypass codes: https://bypass.utormfa.utoronto.ca

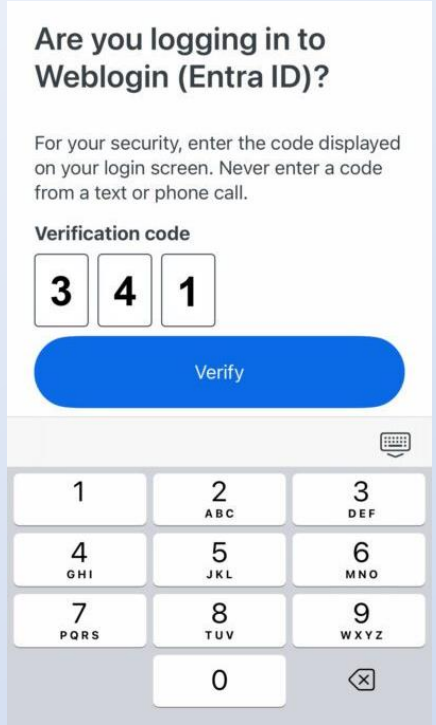
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How to use UTORMFA







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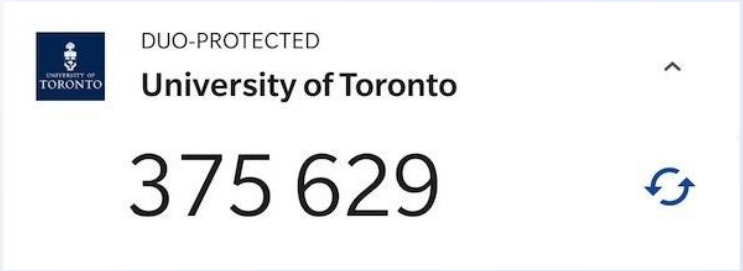
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WHAT IF I DON'T HAVE ACCESS TO WI-FI?

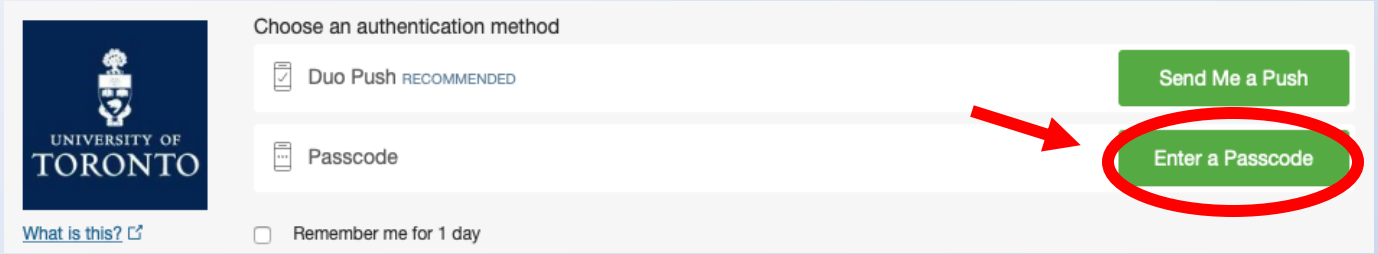
The Duo application can automatically generate a passcode if you don't have access to wi-fi or data. To generate a passcode:

Open the Duo application.

Select "University of Toronto". A code will be generated.



Enter the code when you log in.



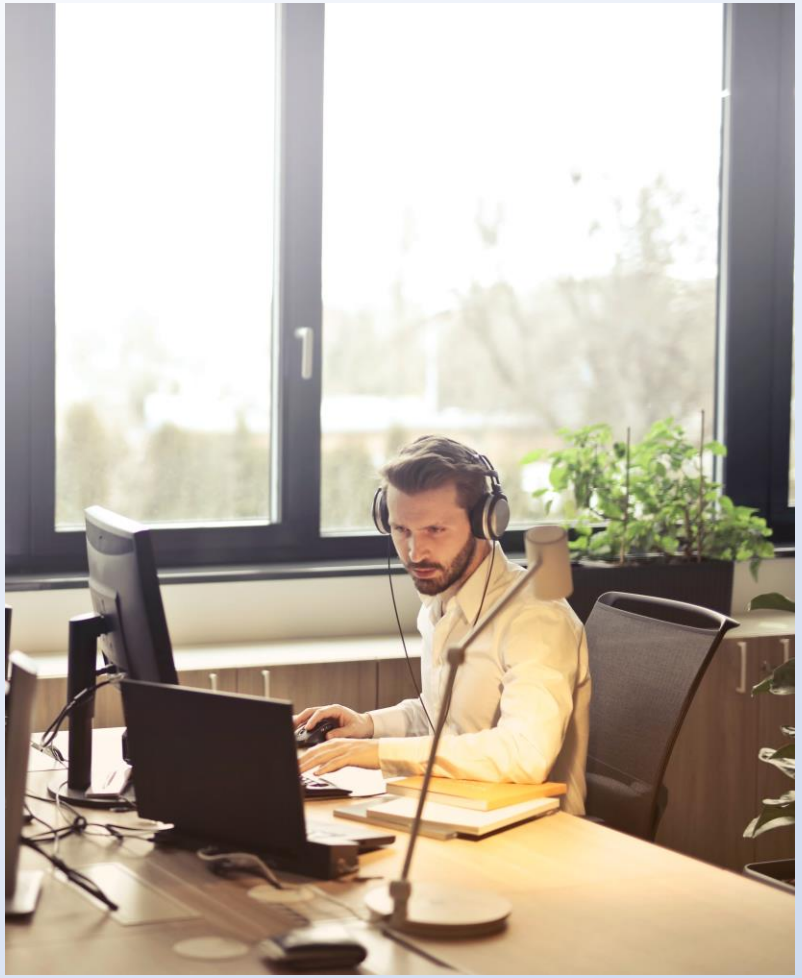
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Need Support?

Contact your campus help desk for assistance.

- UTSG Information Commons Help Desk: help.desk@utoronto.ca, 416-978-HELP
- UTM help desk: helpdesk.utm@utoronto.ca, 905-828-5344
- UTSC help desk: helpdesk@utsc.utoronto.ca, 416-287-HELP



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